



## News and Updates

[New AR15 Lower](#)  
**04/19/2015 03:16:04 PM:**  
**FDE AR-15 Lower Receiver**

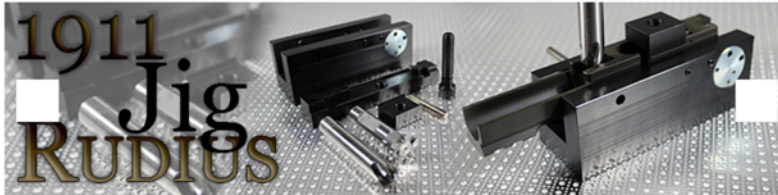
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## Store Policies



We employ a method of interaction with our visitors that does not compromise credit card information.

No employee or representative will ever ask for any credit information VIA email. If you receive an email asking for personal or credit information please contact us at 760-650-ARES.

If you wish, you may also send us a Postal Order (only) or a personal check. Personal checks will delay your order as we must wait for your funds to clear before we ship any merchandise.

To order by check, just print the order form with your shopping cart contents from the order confirmation page and complete the necessary fields, then mail the form to the following address as of April 8, 2015.

Ares Armor  
 2420 Industry St, Suite B  
 Oceanside CA 92054

## Firearm Parts and 80% Products

We are not Lawyers nor do we know the law in every county and state in the entire country. It is YOUR responsibility to know and understand Local, State, and Federal Law

By ordering from our site you are agreeing that you are in fact legally permitted to possess the firearm that you intend to create.

We must ask the you do NOT order any firearm parts or 80% Products if you are a Felon or otherwise prohibited from firearm ownership. Should we find out that you are a felon or otherwise prohibited we will cancel your order and forward your information (including your IP address) to the authorities.

## Return / Refund Policy

At the time of your order your card / account will be charged in full (the reason for this is with the amount of items that are being ordered and shipped if we had to go back and re-process payments it would take an additional 2 weeks to complete shipping).

Some items, like our Kydex and Nylon products, are custom and built to order; as such please allow 2-6 weeks for product delivery. However, popular items we do tend to keep in-stock. By placing an order for these items you agree that you will wait for your items and that there will be NO refund available.

Our Website does show stock. Live inventory shows products to be in-stock or out-of-stock. By placing an order on this website you are agreeing to WAIT for your item. Some items have substantial back-orders with an opt-in email program to send notifications when products are back in-stock. By placing an order you are agreeing that you will wait for your items and that there will be NO refund available.

PLEASE DO NOT ORDER UNLESS YOU ARE WILLING TO WAIT FOR YOUR ITEMS! LEAD TIMES FOR SOME ITEMS COULD BE AS LONG AS 9 MONTHS!

Every item we sell is carefully inspected before it is shipped. If you are not satisfied with the goods and inform us within seven days of your receipt of the goods, you may contact us to set up an exchange. We will exchange items if they are faulty on delivery to you and we are notified within 7 days of the customers receipt of the product. All products to be returned must be carefully repackaged in their original packing..

## Delivery Information

Delivery is a flat rate no matter how many items you buy.

We do not buy insurance on every package that is shipped. If you would like insurance on your shipping please contact us. If you do not want insurance on your packages please note that we are only responsible to the point of providing a tracking number. After a we have shipped your product and can provide a tracking number we cannot be held liable for the mistakes of UPS, USPS, or FedEx. By purchasing on this website you are agreeing to this condition.

## Complaints

We value our customers opinion and are constantly working to better their experience. If you have a complaint about any part of our service it will be dealt with promptly, confidentially, and effectively.

## Our Policy on Policies

A human touch is an essential part of operating in a decentralized and efficient manor. Our customer service polices are guidelines to abide by. They are typed on a keyboard not carved in stone. If you believe that a certain policy is unfair or is causing any undue stress feel free to contact us to discuss the issue.

[Click to view our policies prior to June 20, 2013.](#)

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**AR-15**  
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